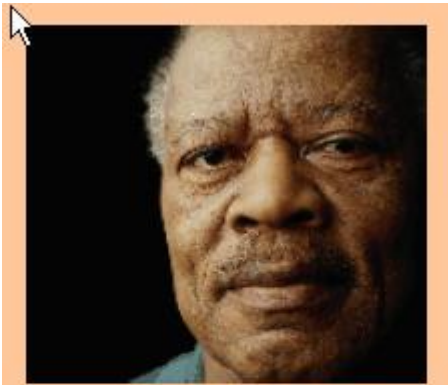


***Let's keep
working
together...***



***by making our
programs be the
best that they
can be!***

We use federal, state and local money to pay for programs. In turn, we are asked to collect some information about those of you who make use of services. We use that information to serve you better, create new programs and make our programs better.



*“How do I know that my
information is safe and
secure?”*

All Office for Aging Programs have written policies to guard your information. Our staff and volunteers have been trained to respect and protect your privacy. Finally, we carefully limit the staff members who can see your information.

Your name is removed from your responses before any information is sent to the state or federal government. Your responses are combined locally with others' and are then studied by people who support and fund programs for elders.

The information you provide can directly improve the services we offer here.

Your responses let those people know how much you, and others, benefit from the programs that we offer.



“Why are you collecting this information at my meal site?”

The service you are using is just one where this information is collected. Our programs serve a large number of people from the county. The information we collect here helps us better meet your needs.



“Can the information I provide disqualify me from the program or meals?”

Absolutely not. Your answers will not affect your ability to participate. In fact, your responses will help improve this program’s vitality.



“When will I be asked for this information?”

You will be asked the questions when you register. If you are already enrolled, we will ask you as part of updating our program’s records. Registration serves other purposes as well. It helps us protect you in emergency situations and may be the first step in your accessing services.

Finally, you can fill out the form in private, and/or ask for a staff member to assist you. So let’s keep working together - by making our programs the best that they can be!

If you have any questions,
Contact the Clinton County Office for Aging:

(518) 565-4620



Crystal L. Carter
OFA Director